Risk Management and Satisfaction of the Policyholders in Life Insurance Industry

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Abstract

The insurance sector has been immersed in a permanent updating process, fostering the changes needed to adapt both to the new economic environments and to the growing levels of safety, transparency and effectiveness which are increasingly being demanded by financial markets and citizens. Their growingly frequent uncertainty necessarily leads supervisors and companies to look for higher levels of safety through new approaches to solvency, supervision and risk management procedures. This complex scenario has encouraged us to conduct a study which may show the current situation and the evolution being implemented by insurance companies as regards risk management. This paper throws light upon policy holder’s protection in insurance and risk management sector. Through this paper an effort is made to remove the misconceptions. The overall analysis is the whole protection & risk management of the every policy holder who invests in the insurance.

Keywords:  
Policyholder, Liberalization And Privatization, Moving Average and RSI.