



A Study on Job Satisfaction among the Employees at Hotel Sakthi, Kerala

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ABSTRACT

The success of the hotel industry falls in the service industry depends largely on the effective contribution of its employees. It is helpful to the hotel industry to understand the factors which can increase the employee loyalty and the management that should focus on the area of improving the employee loyalty in order to achieve the company objectives and goals. Review aims to describe the basic principle about employee loyalty, career development, compensation and rewards, job security, working environment etc. The study aims to study the level of satisfaction among the employees at Hotel Sakthi. Employee satisfaction is an independent variable however employee loyalty is a dependent variable in this research. This research aims to ensure the relationship between the factors in the employee satisfaction and employee loyalty in Hotel Industry.